|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Table Name** | **Attribute** | **Data Type** | **Required** | **Field Length** | **Default Value** | **Notes** |
| Ticket | First Name | String | Yes | 30 Characters |  |  |
| Last Name | String | Yes | 30 Characters |  |  |
| Email | String | Yes | 20 Characters |  |  |
| Phone Number | Int | Yes | 20 Characters |  | No Special  Special  Characters |
| Ticket ID | Int | Yes | 6 Characters |  | Assigned  Incrementally |
| Category | Choice | Yes | N/A |  | Drop Down  Menu of choices |
| Sub-Category | Choice | Yes |  |  | Drop Down  Menu of choices |
| Description | String | Yes | 150 Characters |  |  |
| Priority | Choice | Yes | N/A |  | Drop Down  Menu of choices |
| Archived Tickets | **Attribute** | **Data Type** | **Required** | **Field Length** | **Default Value** | **Notes** |
| First Name | String | Yes | 30 Characters |  |  |
| Last Name | String | Yes | 30 Characters |  |  |
| Email | String | Yes | 20 Characters |  |  |
| Phone Number | Int | Yes | 20 Characters |  | No Special  Special  Characters |
| Ticket ID | Int | Yes | 6 Characters |  | Assigned  Incrementally |
| Category | Choice | Yes | N/A |  | Drop Down  Menu of choices |
| Sub-Category | Choice | Yes |  |  | Drop Down  Menu of choices |
| Description | String | Yes | 150 Characters |  |  |
| Priority | Choice | Yes | N/A |  | Drop Down  Menu of choices |